



GOVERNMENT AGENCIES CAN BETTER SERVE UNBANKED RESIDENTS

UNBANKED RESIDENTS BY THE NUMBERS

Unbanked members of the U.S. population are those that don't have a checking or savings account at a bank or credit union, primarily use cash for transactions, and store assets only in physical, offline formats.



Unbanked households in the U.S.



Unbanked households with single-mothers (compared to 1.8% of married households)

14.8%

Working-age households with a disability (compared to those without a disability at 3.7%)

THE HIGHEST UNBANKED RATES

continue to impact households with:

- Lower Income
- Less Education
- Black and Hispanic Ethnicity
- Disabilities
- Single Mothers

REASONS FOR BEING UNBANKED

Previous Financial Behavior

Bank Mistrust

High or Unpredictable Bank Fees

Balance Requirement Concerns

Inaccessible Banking Options

Privacy Concerns

Generational Preferences



DISADVANTAGES FACING THE UNBANKED

Without bank accounts, checks create many challenges for the unbanked, leading to:

- A lack of savings for the future, as well as emergencies
- Difficulty paying bills online
- Lost economic opportunities

1% TO 12%

Of a check's value can be charged to an unbanked consumer by pricey check-cashing retailers.



THE PROBLEM WITH PAPER CHECKS

Aside from the fact that paper checks are expensive to produce and mail, many go uncashed by unbanked residents.

86% Of organizations use paper checks for disbursements Checks issued per month

on average

Unclaimed property, and eventually escheatment, drains your employees' time and focus away from other areas of need, leading to frustrated, unsatisfied employees and residents. In unclaimed funds are escheated by states each year

THE DIGITAL DISBURSEMENTS TRANSFORMATION

While digital disbursements are typically associated with consumers that have bank accounts, there is real opportunity for government to leverage technology to serve its unbanked residents.



- ✓ NO bank account required
- ✓ NO government-issued ID needed
- Card can be used anywhere, including ATMs and online
- ✓ NO check-cashing fees
- ✓ Added security NO cash!

SERVING THE UNBANKED: CARD ISSUANCE IN ACTION

There are numerous examples of how unbanked residents can benefit when government eliminates paper check disbursements, which include:



Inmate Release



Natural Disaster Relief



Court-Mandated Child **Support Payments**



Unemployment

FINANCIAL EQUITY FOR ALL... WHILE ALSO REDUCING **COSTS AND ADMINISTRATIVE HEADACHES**

Tyler Technologies' Disbursements software streamlines and connects digital disbursements and card issuance on a single platform, empowering your agency to make payouts, both individually and en masse, for a variety of government needs including jury duty, court-mandated child support, restitution, procurement, unemployment, inmate release, election workers, vendor payments, and more.

Learn more at tylertech.com/unbanked

