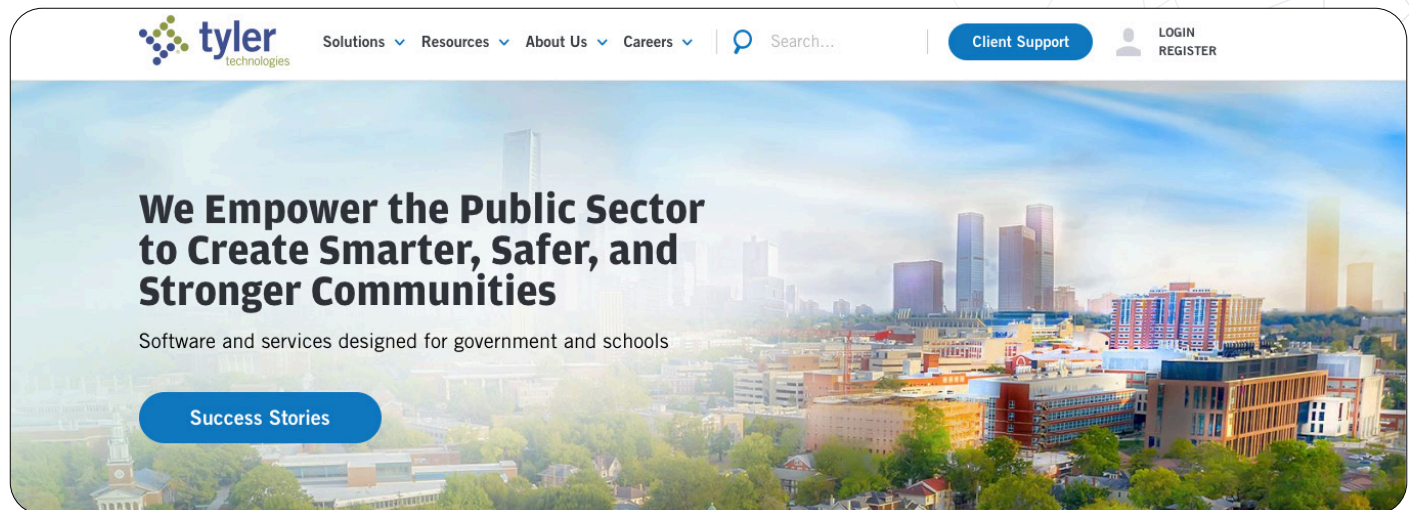


School ERP Pro Support Registration

To access Tyler's self-service options, you must first register on the Tyler Technologies website.



1. To register, visit Tyler Technologies at tylertech.com.
2. In the upper right corner, click REGISTER to open the Support Registration page.
3. Select **School ERP Pro** under the list of Tyler products.
4. Complete the registration form.
5. Click **Register for access** to tylertech.com. Within 24-48 business hours, our administrators will approve your registration. When your registration has been approved, you will receive an email confirmation containing your username. Your password was selected at the time of registration.

To access your self-service options, log in to tylertech.com and select the Client Support option at the top of the page. Select School ERP Pro and you will be directed to the Support page. You can now access the following self-service options:

Tyler Community – An online peer-to-peer support community developed with you in mind. Tyler Community enables our clients to share knowledge about Tyler products, provides collaborative learning opportunities, and offers project support via blogs, forums, libraries, and wikis.

Online Support Incidents – The door to your organization's support incidents. Using the Support Portal, you can review your case history in one place, create new support cases, and search for solutions to common issues.

Tyler U – Tyler University, our continuing education platform, gives you 24/7/365 access to Tyler product courses. Tyler U is an online resource for improving your skills, learning new software, and keeping up with the latest technology or procedures. With hundreds of courses to choose from, there is something for everyone to learn at Tyler U.

Note: Your Tyler U login will match the login credentials you used for tylertech.com, but may take up to 24 hours to become active.