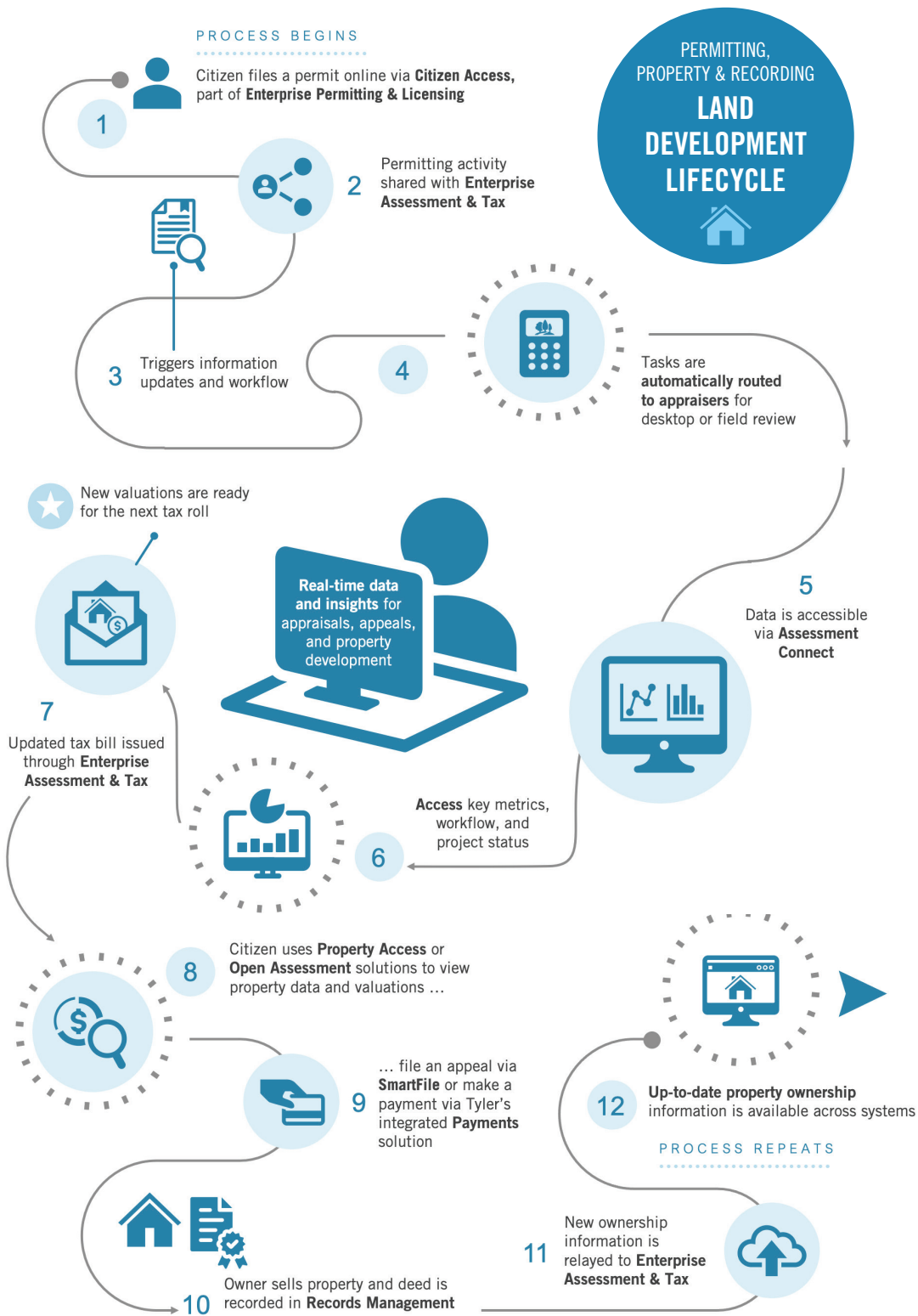


PROCESS BEGINS



1. A citizen files a permit for a change to their property. This permit is filed online via Citizen Access, part of Enterprise Permitting & Licensing.
2. Enterprise Permitting & Licensing activities that affect property value (such as rezoning, land improvements, or building permitting) are automatically shared with Enterprise Assessment & Tax as events.
3. These events trigger a workflow that allows the Enterprise Assessment & Tax system to automatically process information related to new construction and other projects.
4. Leveraging this event trigger, workflows can be defined so tasks are automatically routed to appraisers for desktop or field review.
5. Valuation data is accessible within Enterprise Assessment & Tax in a dashboard format via Assessment Connect. Assessment Connect (part of Property & Recording Insights) gives staff access to real-time data and insights for appraisals, appeals, and property development efforts.
6. The assessment office can use Assessment Connect to analyze key metrics, manage workflow, report on the status of projects, and achieve its goal of delivering fair, equitable, and defensible valuations.
7. When the precise valuation is determined for the property, an updated tax bill is issued through Enterprise Assessment & Tax or the new valuations can be effective in a future year.
8. The citizen uses Tyler's Property Access and Open Assessment solutions to view stories, maps, and neighboring property valuations to determine if their valuation is fair and accurate or if they wish to file an appeal.
9. The citizen can file an online appeal application via Tyler's SmartFile solution. This will record all necessary application information, accept supporting documentation, and automatically notify your staff that the appeal and associated information has been uploaded to Enterprise Assessment & Tax.

If a supplemental bill was generated, the citizen will also have the ability to directly make a payment via Tyler Payments, the integrated online payments solution.

10. When the citizen decides to sell the updated property, the deed is recorded in Records Management. This action displays relevant property information in Enterprise Assessment & Tax.
11. The new ownership information is automatically relayed to Enterprise Assessment & Tax.
12. If subsequent permits or reviews take place within Enterprise Permitting & Licensing, the up-to-date property owner information is automatically available.

LINKING PROPERTY TO RECORDING AND BEYOND

Across the land development lifecycle, our solutions and services provide a **comprehensive management system**. As you engage with team members, community, agencies, and more, each element of this land and property development process **supports your core organizational effectiveness and fosters a powerful, unified experience**.

For more information visit tylertech.com

