Teaming Up for a Comprehensive Fire & EMS Offering

Tyler Technologies' collaboration with Emergency Networking brings together 40+ years of public safety software experience with the market's most user-friendly, comprehensive, cloud-based fire and emergency medical services (EMS) software.

Tyler's commitment to providing leading solutions for public safety agencies throughout the U.S. inspired a partnership with Emergency Networking, an industry leader offering a **complete fire and EMS records management suite**. Tyler public safety solutions integrate with Emergency Networking's solutions in several ways, benefiting agencies due to **less duplicate data entry, centralized data that allows for accurate reporting**, and a **seamless, unified user experience** throughout the entire workflow — from prevention through emergency response, records and investigations, and reporting.

Tyler's Fire & EMS Offerings Include:

- **Fire Prevention Mobile**, a suite of mobile applications that allow engine companies, first responders, fire marshals, and life safety inspectors to complete more inspections, save time, eliminate paper, and reduce risk to life and property.

   As part of an integrated suite: Occupancy, pre-plan, and inspection information gathered in Fire Prevention Mobile — including building type, access information, contact information, etc. — are accessible via Emergency Networking's solutions. Current pre-plans are accessible via Enterprise CAD and mobile solutions to support first responders.

- **Enterprise CAD,** a leading, fully integrated, multi-jurisdictional, and comprehensive enterprise computer-aided dispatch system that equips fire crews, EMS crews, and first responders with the critical information needed for collaborative responses.

   As part of an integrated suite: Call for service and response information — including incident, location, time stamps, dispatched apparatus, etc. — flow from Enterprise CAD to Emergency Networking's solutions.

- **Enterprise Fire Mobile,** an application that gives crews access to the data and communication functionality they need to safely carry out an emergency response — including in-unit mobile messaging, silent dispatching, automatic vehicle location (AVL) capabilities, turn-by-turn driving directions, access to hydrant locations and pre-plans, plus more.

   As part of an integrated suite: Enterprise Fire Mobile contributes to call for service and response information, which is transmitted to Enterprise CAD and, ultimately, Emergency Networking's solutions.

- **Enterprise Fire Field Mobile,** an application that extends mission-critical data into the field via any smart device, removing the unknown from a fire or EMS response through access to data at the station, in transit, and on the scene.

   As part of an integrated suite: Enterprise Fire Field Mobile contributes to call for service and response information, which is transmitted to Enterprise CAD and, ultimately, Emergency Networking's solutions.

Emergency Networking's Fire & EMS Offerings

Emergency Networking's cloud-based fire and EMS records management suite enhances Tyler's fire and EMS offerings.

Modules Include:

- **Patient Care Reporting (ePCR)** for quickly and accurately completing runs while providing full customization and advanced reporting for administration

- **Fire Incidents** for documenting incidents that can be transferred to PCR to save time

- **Hydrants** for tracking, mapping, inspecting, and servicing hydrants, plus reporting issues to utility departments for repairs

- **Training** for tracking crew and instructor training hours, certifications, and classes to ensure compliance with state training requirements
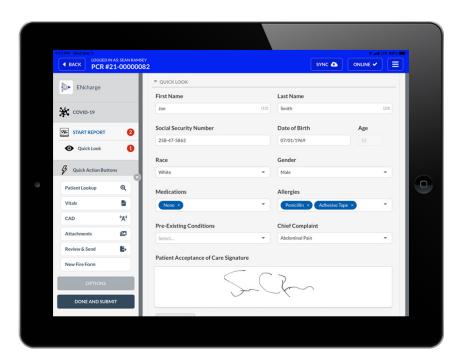
- **Inventory** for tracking and documenting a station's inventory, apparatus, vendors, purchasing information, and replacement data, plus scheduling maintenance tickets and documenting maintenance

- **Checks** to perform daily and/or weekly truck and equipment checks, request maintenance, and document maintenance requests on a tablet, computer, or phone

- **Exposures** for tracking exposure to hazardous materials and cancer-related preventative actions

- **Analytics/reporting** features for running reports and identifying trends to make informed, proactive decisions

Within the Emergency Networking Offerings:

Fire and EMS crews benefit from:

An intuitive, user-friendly design that reduces time spent on documentation

Administrators benefit from:

Real-time access to consistent, centralized, high-quality data

Command staff benefit from:
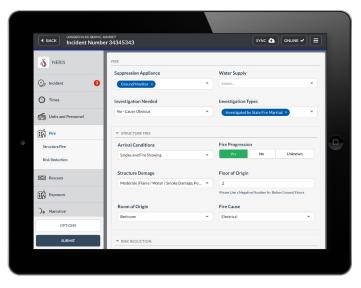
Advanced analytics and ad hoc reporting

The NEMSIS 3.5 certified ePCR module's intuitive, user-centered design enables users to reduce documentation time by 30% and increase data accuracy.

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Emergency Networking's Solutions:

- Meet all requirements for the National Emergency Response Information System (NERIS) and National Emergency Medical Services Information System (NEMSIS) 3.5

- Are cloud-based and powered by Amazon Web Services' AWS for Health for the highest level of security and reliability

- Work on all internet-based devices, with complete offline functionality for all modules on iOS and Windows devices, benefiting rural agencies and those with inconsistent cell coverage

- Offer an intuitive, user-friendly design, so crew members can begin using the solutions quickly and reduce data collection times

- Work with all billing companies

- Provide vendor-implemented customization by department for rules, calculations, and custom functionality — plus additional user-defined customization available — so the solutions work with each agency's unique needs and processes

- Offer advanced analytics and ad hoc reporting capabilities to meet command staff's reporting needs

- Can be implemented quickly so agencies can start saving time right away

- Undergo frequent updates and enhancements to continue meeting industry needs

- Integrate with Tyler's suite of fire solutions

With NERIS capabilities, document critical data such as arrival conditions, structure damage, room origin, and more.

Leading Providers Working Together to Deliver the Best Solutions

The benefits of integrated solutions — including decreased data entry, more accurate reporting, and a simplified user experience — paired with the strength of Tyler's and Emergency Networking's leading software solutions means agencies benefit from industry-leading technology that **increases efficiency**, **improves operations**, and **makes communities safer**.

Tyler Technologies:		
Is the largest provider of integrated software and tech services to the public sector	Has served public safety agencies for more than 40 years	Provides a full suite of industry-leading public safety solutions designed to work together

LEARN MORE

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