Card Issuance

With Tyler's Card Issuance software, your agency can diminish the use of paper checks and cash for a variety of payment disbursements. Residents gain the convenience of receiving money through a modern disbursement channel — via pre-paid debit card — as well as through a variety of digital claim options.

Whether your agency needs single-use cards to pay one-time disbursements, or general purpose reloadable (GPR) cards for recurring disbursements, Card Issuance has you covered. What you get is a card program to solve your agency's unique challenges, configured to meet your needs.

88% of organizations stated increased efficiency as the reason for converting to electronic payments
Source 2018: AFP® Payments Cost Benchmarking Survey

74% of organizations experienced check fraud
Source 2020: AFP® Payments Fraud and Control Survey Report

Your Agency Can:

- Provide residents prompt access to funds via pre-paid debit card

- Offer unbanked residents instant convenience and security — funds are safe and secure in an FDIC-insured account

- Reduce check fraud risk

- Eliminate lost or stolen checks

- Reconcile bank accounts immediately

- Curtail unclaimed property and escheatment incidents

- Slash disbursement costs — no more exorbitant paper check and postage costs

- Integrate with systems for accounting and finance, court management, case management, jury management, commissary, and more

- Meet stringent auditing requirements by reducing or eliminating cash handling on site

- Have physical checks mailed on your behalf when it is not possible to issue the pre-paid debit card.

Residents Can:

- Shop everywhere major cards are accepted — in store, online, and by phone

- Claim funds through a variety of methods — standard or instant bank transfer[1], PayPal®, Venmo®, check request, charitable donation, or gift card redemption

- Eliminate check-cashing fees

- Access cash nationwide at ATMs

- Avoid the risk carrying large amounts of cash

- Gain peace of mind — if a card is lost or misplaced, the cardholder can immediately turn off the card in their mobile app and reactivate when a replacement card is received

- Monitor transactions easily — online and via mobile app, all at no charge

- Get help with their card account 24/7

Pay Residents Promptly and Securely

Whether your agency needs single-use cards to pay one-time disbursements, or general purpose reloadable (GPR) cards for recurring disbursements, Tyler has you covered. What you get is a purpose-built card program to solve your agency's unique challenges, configured to meet your needs.

Make Payouts With Ease

Replace old-school paper checks with pre-paid debit cards, which can be used everywhere major cards are accepted. Simply fund your payor account via API, SFTP, or web portal — Tyler does the rest!

In-house Cardholder Support

Tyler's in-house call center takes care of all support. Whether it's a common question such as how to transfer money or "what's my PIN?," to a more complex issue, Card Issuance takes servicing off your plate.

Streamline Operations and Save Money

The results are undeniable. Agencies who modernize operations using Card Issuance experience multiple benefits including:

- More time for other initiatives — training, customer service, revenue collection, and more

- Huge taxpayer savings — typically 40-90%

- Happier residents — faster access to funds and multiple transfer options

1. Instant Transfer to personal debit card. Mastercard®, Visa®, Discover®, American Express® supported. Transfer fee applies.

tyler technologies

Proprietary Processing Platform

Tyler's proprietary processing platform connects to major credit and debit networks, including Mastercard® and Visa®. Tyler's in-house account and card fulfillment allow for your agency to white label and customize a program for your unique needs.

Serve Unbanked and Underbanked Residents

- Load funds straight to an FDIC-insured pre-paid debit card account. If a card is lost or misplaced, the cardholder can immediately turn off the card online or over the phone, and reactivate when a replacement card is received.

- Empower residents to eliminate excessive check-cashing fees and avoid the risk of carrying large amounts of cash.

- Funds are loaded to the card without the need for a physical mailing address.

Card Issuance Use Cases

- Child support
- Court-ordered payments
- Fuel cards
- Grant payments
- Inmate release/work release
- Juror payments
- Payroll
- Procurement
- Restitution
- Rewards and incentives
- Unemployment
- Vendor payments
- And more

About Tyler Technologies, Inc.

Tyler Technologies (NYSE: TYL) provides integrated software and technology services to the public sector. Tyler's end-to-end solutions empower local, state, and federal government entities to operate efficiently and transparently with residents and each other. By connecting data and processes across disparate systems, Tyler's solutions transform how clients turn actionable insights into opportunities and solutions for their communities. Tyler has more than 40,000 successful installations across nearly 13,000 locations, with clients in all 50 states, Canada, the Caribbean, Australia, and other international locations. Tyler has been recognized numerous times for growth and innovation, including Government Technology's GovTech 100 list. More information about Tyler Technologies, an S&P 500 company headquartered in Plano, Texas, can be found at tylertech.com.

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